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## **Consumer Protection BC Introduces The Compliance Assistance Program**

As part of the new Consumer Protection BC website, a new program has been launched entitled the 'Compliance Assistance Program'.

The Compliance Assistance Program is designed to help coordinate and manage the flow of tips and alerts often received from licensees, businesses and other stakeholders. While these stakeholders are often not "victims" of violations, Consumer Protection BC relies heavily on them for alerts and updates on potential violations which may be occurring.

To view the bulletin formally announcing the program, please go to <http://www.asttbc.org/docs/ComplianceBulletin.pdf>

To view the Compliance Assistance Complaint form that Consumer Protection BC will be encouraging tipsters to use if they want to report a potential violation, please go to <http://www.asttbc.org/docs/ComplaintForm.pdf>

The complaint form is also available at [www.consumerprotectionbc.ca/index.php/hfb-help-for-businesses/compliance-and-enforcement/compliance-assistance](http://www.consumerprotectionbc.ca/index.php/hfb-help-for-businesses/compliance-and-enforcement/compliance-assistance)